

Name of Position	Service Unit Product Program Manager - Fall Product
Annually Appointed By	Volunteer Support Staff (in collaboration with Service Unit Manager)
Must have good working relationship with the following council staff teams and maintain regular two-way communication	Volunteer Support Product Program Customer Care
Role Description	Provides leadership for the service unit during the annual Fall Program.
Role Responsibilities	<ul style="list-style-type: none"> • Be available during the fall product program season. • Present product program info to your service unit and demonstrate how to find and use electronic training and program resources. • Manage troop activity through web-based programs to ensure overall execution of the sale. • Be the service unit point person for the troops to answer questions and provide direction in a timely manner. • Identify participating new troops and provide additional context and training, as needed. • Remain informed about current procedures and guidelines through emails and Candygrams. • Access Looker for reports, as needed. • Able to check email and Facebook regularly through the fall product season and answer questions within 24-48 hours. • Participation in the Product Program Facebook group for networking with other volunteers is encouraged but not required.
Requirements	<ul style="list-style-type: none"> • Must be a registered member of GSUSA. • Must pass a criminal background check. • Must complete all required safety and position training. • Able to demonstrate leadership, organizational, and presentation skills.