

Name of Position	Service Unit Troop and Program Consultant
Annually Appointed By	Service Unit Manager (in collaboration with Volunteer Support)
Must have good working relationship with the following council staff teams and maintain regular twoway communication  Role Description	Volunteer Support Staff Troop Engagement Leader Customer Care  Provides support and guidance to troop leaders on troop management, program content, and badge activities.
Role Responsibilities	<ul> <li>Support troop leaders and encourage use of best practices in delivering Girl Scout programming using the Girl Scout Leadership Experience (GSLE).</li> <li>Conduct presentations or training at service unit meetings to enhance troop programming.</li> <li>Regularly share GSKSMO programming, community partners and event content in the service unit Facebook group.</li> <li>Advise troop leaders on Safety Activity Checkpoints, Volunteer Essentials and council troop processes.</li> <li>Act as a mentor and sounding board for troop volunteers.</li> <li>Encourage troop to troop mentoring within the service unit.</li> <li>Keep abreast of upcoming council trainings and promote within the service unit.</li> <li>Remain informed about new Girl Scout badges and initiatives.</li> <li>Able to check email and Facebook regularly through the membership year and answer questions within 24-48 hours.</li> <li>Participation in the Troop and Program Advisor Facebook group for networking with other volunteers is encouraged but not required.</li> </ul>
Requirements	<ul> <li>Must be a registered member of GSUSA.</li> <li>Must pass a criminal background check.</li> <li>Must complete all required safety and position training.</li> <li>Able to demonstrate leadership, organizational, and presentation skills.</li> </ul>